



BRHC PATIENT FINANCIAL POLICY NOTICE

Bucksport Regional Health Center (BRHC) is committed to ensuring patients understand their financial responsibilities and the resources available to help them access affordable care. The following summarizes key information about insurance, billing, payment expectations, and financial assistance.

This Notice is a patient-friendly summary. For full details, please refer to BRHC's Billing & Collections Policy and Sliding Fee Discount Program (SFDP) Policy, available at registration and on our website.

INSURANCE COVERAGE AND BILLING: BRHC accepts many insurance plans. We will bill your insurance company on your behalf; however, patients are responsible for providing accurate insurance information and presenting proof of coverage at each visit.

PAYMENT AT TIME OF SERVICE: BRHC requests payment of all known patient-responsibility amounts at the time of service. This includes co-pays, co-insurance, deductibles, and any outstanding balance unless alternative arrangements are in place.

PATIENT FINANCIAL RESPONSIBILITY: Patients are responsible for any balances not covered by insurance. If you are unable to pay in full, BRHC offers payment plans and Sliding Fee discounts for eligible individuals.

WORKERS' COMPENSATION AND AUTO ACCIDENT CLAIMS: If your visit is related to a workplace injury or automobile accident, please provide your claim information at the time of your appointment.

COLLECTIONS: Unpaid balances may be subject to BRHC's collection procedures. BRHC will always make reasonable efforts to work with patients before any collection activity.

SLIDING FEE DISCOUNT PROGRAM (SFDP): BRHC offers income-based discounts for patients regardless of insurance status. Applications and instructions are available at registration and on our website.

GOOD FAITH ESTIMATES: Patients who are uninsured or who choose not to use insurance are entitled to a Good Faith **ESTIMATE** of expected charges. BRHC provides cost estimates upon request.

CONTACT THE BUSINESS OFFICE: For questions, assistance, or payment support:

BRHC BUSINESS OFFICE

Phone: 207-469-7371 x 608

Email: billing@brhcme.org

Website: <https://www.bucksportrhc.com/>

Office Hours: Monday – Friday 7:30 a.m. to 4:30 p.m.