

### **BRHC PHONE DIRECTORY**

(207) 469-7371 or 1-800-453-3819



This Directory is to Help You Get the Assistance You Need.

	OPTION 1
	Press 1 if you are a <b>PROVIDER</b>

## OPTION 2

Press 2 if you are a **NEW PATIENT** or would like **TO BECOME A BRHC PATIENT**.

OPTION 3

**Press 3 for PRESCRIPTION REFILLS** 

## OPTION 4

Press 4 if you would like to **SPEAK WITH A SCHEDULER** to:

- Change an appointment
- Schedule appointments (including labs)
- Would like to leave a message for your provider

# 3

#### **OPTION 5**

Press 5 for all **OTHER** options.

- Press 1 if you need REFERRAL information.
- Press 2 if you have a BILLING QUESTION or need assistance with the AFFORDABLE CARE ACT.
- Press 3 if you need MEDICAL RECORDS assistance.
- Press 4 if you need ADMINISTRATION assistance.

### **DIRECT EXTENSIONS**

How Can we Help Yo	<u>ou?</u>
Prescription Refills	X240
<u>Scheduling</u>	
Clinical – Bucksport	X605
<u>Clinical – Ellsworth</u>	X614
Behavioral Health	X241
<u>Dental</u>	X280
New Patients	X202
Referrals	X204
Health Education	X26
Medical Records	X205
Billing & Insurance Questions	
Billing & Payment Questions	X242
Affordable Care Act	X289
Maine Care, Medicare,	X234
Workers Comp, Personal Injury	X234
<u>Private or Commercial Insurance</u>	X253
Administration	X221

### Remember we offer:

- Walk-in Care M-F,
  7:30 a.m. 9:30 a.m.
- Lab work to everyone, not just patients
- Specialized Vascular Care in Ellsworth